

# Webs of Trust: Choosing Who to Trust on the Internet

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# Outline

- 1 A Reputation System for the Internet?
- 2 Privacy and Robustness
- 3 Decentralization and Scalability
- 4 Conclusions

## Sharing Economy

The logo for Etsy, featuring the word "Etsy" in a stylized, orange, serif font.The logo for Uber, featuring the word "Uber" in a bold, black, sans-serif font.The logo for Airbnb, featuring a red outline of a location pin icon followed by the word "airbnb" in a lowercase, red, sans-serif font.The logo for Lyft, featuring the word "lyft" in a lowercase, pink, sans-serif font.The logo for Amazon Mechanical Turk, featuring the word "amazon" in a lowercase, black, sans-serif font with a curved arrow underneath, and the words "mechanical turk" in a smaller, lowercase, black, sans-serif font below it.The logo for eBay, featuring the word "ebay" in a lowercase, multi-colored, sans-serif font.The logo for JustPark, featuring the word "JustPark" in a lowercase, green, sans-serif font.The logo for BlaBlaCar, featuring a blue and green icon of two speech bubbles followed by the words "BlaBlaCar" in a lowercase, blue, sans-serif font.

- Users engage in **“peer-to-peer” transactions** with each other
- Unlocks value that **would otherwise be wasted**

### Reputation Systems

- Predict who will behave correctly
- Give an **incentive** to behave well

## Reputation Systems Shortcomings



### Proprietary

- **Privacy:** users' data is kept and controlled by a third entity
- **Economics:** tendence towards a monopoly of those who have more data

### Siloed

- **Cold start for users** who don't have reputation in a given system
- **Cold start for new applications** which don't have reputation info

(star rating icon by Magicon from the Noun Project)

## Respecting Privacy

**Black Mirror is coming true in China, where your 'rating' affects your home, transport and social circle**



- Can we avoid a **big brother** through **decentralization**?
- Can we let users **control and minimize what they share**?

# Our Problem

## Goal

- Study the feasibility of a **decentralized reputation system for the Internet**

## Constraints

- Should be effective in **incentivizing cooperation**
- Should give users GDPR-style control on **which data to include**, and **for what**

## This Work

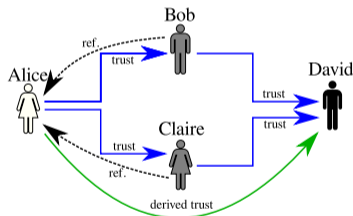
- An exploration of
  - **design issues**
  - related **state of the art**

## Direct Reciprocation



- **Tit for tat:** I will treat you as you treated me
- Makes selfish agents behave cooperatively
- Very effective when people have **repeated interactions**
- Key to the success of the BitTorrent protocol

# Reputation



## Subjective Reputation

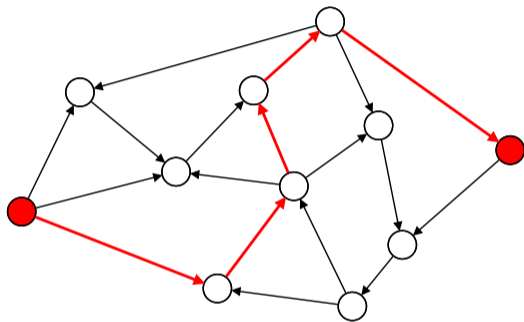
- You trust the “friends of your friends”
  - and friends of the friends of your friends...
- Reputation travels along paths in a **web of trust**: a graph whose edges are **trust relationships**

## Indirect Reciprocation

- I will behave well with those that treated my friends well
  - and the friends of my friends...
- Solves the cooperation problem when **interactions aren't repeated**



# Reputation Function



- When Alice evaluates the reputation of Bob, it's a **function of paths from Alice to Bob** in the web of trust
- Some natural choices: min path length, max flow, ...

# Cheap Pseudonyms

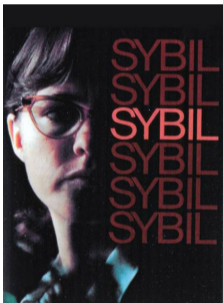
## Disposable Identities

- It's good for privacy if people can freely create different *personas* for different activities
- **Whitewashing**: people can erase a bad reputation by just using new pseudonyms

## Consequences

- Introduces a **cold start** situation
  - because newcomers are indistinguishable from misbehavers
- **Cooperation can still emerge** (Friedman and Resnick, 2001)
- We should probably enable **both** persistent and disposable identities

# Sybil Attack



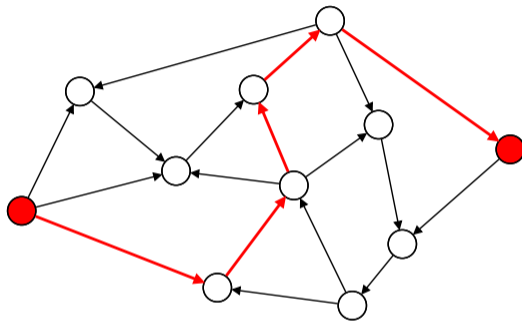
## Douceur 2002

- Attack to peer-to-peer systems
- A very large number of **fake user profiles** is created to subvert the system behavior

## Cheng and Friedman 2005, Dell'Amico and Capra 2010

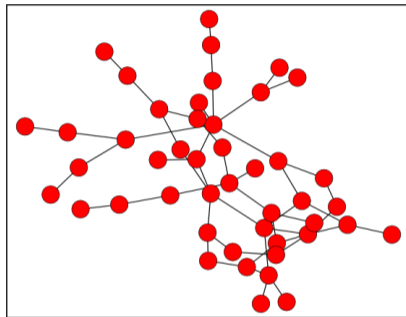
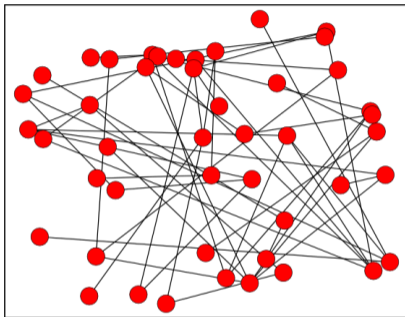
- Several **subjective** reputation metrics are **resilient** against this attack
  - Max flow, Personalized PageRank, ...
- Indeed, reputation is a **defense** against Sybil attack

# Decentralized Reputation



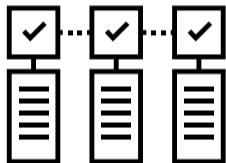
- We want to find **paths** on a web of trust—i.e., **navigate** the network
- But we want to find them **without** storing the full graph anywhere
- Can we do it on nodes that **only know their neighbors** in the network?
- Surprisingly, **several works target this problem** without acknowledging each other

## Decentralized Network Embeddings



- Obtain “**coordinates**” for each node in the graph
- Navigate it with a strategy that takes the steps that bring closer to the destination
- Designed for several different use cases—implementing & comparing them is under way

# Consistency



## Distributed Ledgers

- Blockchains are based on **distributed ledgers** (DLs)—append-only, unmodifiable data structures that are readable and writable by anybody
- We can use them for **non-repudiable records** of what happened, that can be used to prove misbehavior afterwards
- Ironically, the fact that writing on DLs is slow and expensive can help us against some types of Sybil attacks

(logo by James Fok from the Noun Project, CC BY 3.0)

# Thank You!

- We discussed the problem of creating a **privacy-preserving reputation system for everybody on the Internet**
- While this looks like a **huge task**, plenty of work handles many related problems
- This work's contribution is to **highlight the main problems** and **point to existing solutions** in the state of the art